

Siege Studios Limited – Terms, Conditions & Information

Painting and Basing:

We have four painting levels and matching basing levels, but you have the option to, for example, have a gold level painted model with a bronze base if you wanted!

Painting Levels Explained:

Platinum – *High Competition-level Display Painting* – full highlighting and detail with freehand and full custom works all to make totally unique pieces.

Gold – *High Display Quality* – full detail, full highlighting, ornate and perfect for characters, captains etc.

Silver – *Display Quality* – Display level with a lot of highlights and details picked out. Perfect for armies.

Bronze – *High Tabletop Level* – models look good on their own and in units, multiple levels of highlighting and detail work to really bring them to life.

Basing Levels Explained:

Platinum – *High Competition-level Basing Made to Spec* – Base is modelled, painted, highlighted and finished to a competition level to boost the overall appearance for display and create a real sense of interaction and narrative.

Gold – *High Display Quality Basing* – with slate, tufts, debris, enemy heads or weapons all painted to a high display level with full highlighting and contrast to really finish the model off.

Silver – *Display Quality Basing* – with slate or other materials – cork etc., tufts, multiple levels of highlighting, glazing and washing to really finish off and decorate the models.

Bronze – *High Tabletop Basing* – sand or other material painted with multiple highlight levels and washes with some tufts or other similar materials to complete the model.

About Our Pricing:

Squads, Vehicles, Walkers etc. are all painted at a set model & size price per level for each stage of the process – painting, basing and building. We charge hourly rates for converting, freehand and other modifications. We also offer a model stripping service. This is a charge subject to us seeing images of the models and the pricing is based on the time taken and risk of damage to the models due to the stripping process.

Please note: more detailed models/infantry such as Death Company, Space Wolves or any infantry with sculpted detail are priced as a size up model. For example a standard space marine is classed as small, where as a Death Company space marine would be a medium due to all the extra details, iconography and extras that need to be painted as opposed to a regular space marine. Harlequin models are a painting charge for the model and then a separate charge for freehand diamonds.

Characters:

Heroes, Captains and Leaders fall into our Character category which are priced at an hourly rate as opposed to a set price for painting per unit/model. One artist will spend their complete time focused on your character and we have Competition Finalists, Winners and ex Eavy Metal artists here at the studio who can work on your characters for you to the highest levels of painting.

We paint characters at our Platinum, Gold and Silver level. We do not paint characters or single “leader” miniatures to our bronze level due to the amount of detail and time needed to paint these types of models. Our bronze level is typically for troops and squads. On average, we estimate between 15 - 20 hours of painting time will be required for a character at Silver Level, 20 - 25 hours will be required for a character at our Gold Level and 25+ hours for a character at our Platinum Level.

With our Platinum level, this is the highest quality akin to Golden Demon level quality – a true display model totally bespoke to you but please note this level takes a lot of time and is expensive.

Cleaning & Building:

Here at Siege Studios we offer a cleaning and building service, on top of any other works, which is affordable and done to a very high quality. It is preferable to send models built in sub-assemblies so that we may build the models for the client ourselves, giving us a blank canvas to work from. However if you would like to send us your models built then please make sure they are cleaned of all mould lines and sprue spurs as this will ruin the painting process. If your models do arrive with mould lines and sprue spurs we will have to apply a charge as models in this condition will delay us from starting on your project as soon as possible. If you have any questions, please feel free to ask.

Converting, Posing, Sculpting, Freehand, Transfers & Model Stripping:

We aim to provide a totally unique and personal service tailored to your requirements. Converting, posing, sculpting, freehand and transfers are all charged separately at an hourly rate. You can then decide what extras you would like to have on your commission, giving you total control and allowing you to work within your budget.

We are able to strip your models of their old paint, although this can be very time consuming and involves the possibility of the model suffering from accidental damage due to the stripping process, especially for resin and plastic models. However if you would like your models stripped, we are able to do so, at the customers understanding of the risks previously mentioned.

Custom Freehand Banners:

Here at the Studio we offer custom freehand banners to go with armies or models. These are totally bespoke and made to order for our clients. We produce these at many different sizes and shapes. They are all quoted based upon what specification you request. This is because the amount of work per banner varies from client to client. We offer the following sizes of freehand banners.

- Sergeant Size
- Terminator Size
- Company / Regiment Size
- Knight Size
- Titan Size

For a quote on a banner, please let us know the size and specification of what you would like.

Please Be Aware:

Custom Freehand Banners must have full amount paid, in advance, in order for them to be booked into the production list due to the high level of demand and time taken to complete them.

Payment:

We accept two forms of payment – PayPal and BACS bank transfer which we will send you an invoice for. You will first receive one invoice for your 50% deposit along with any model costs if we are supplying models. Once your commission is completed, you will receive a completion email with HD / Hi Res images of your model(s) and you will be invoiced for the remainder of the amount due in one final completion invoice for the remaining 50%.

Bank transfer is primarily for our clients in the UK but if you would like to pay using this method and from outside of the UK then please send us an email.

Please note, if you would like to pay via PayPal, we add the 6% charged to us by PayPal to all our invoices.

Model Supply:

We can supply models for you from most suppliers, provided the total cost of models is paid in advance with your 50% deposit. We are not able to order models without payment. We receive discounts from many suppliers which we pass on to our clients. If you would like us to supply models then please let us know and we will quote the cost of models along with your commission quote. Unfortunately we do not get any discount from Forge World. The models are priced as per their website and incur a 12% postage charge.

Postage:

We calculate postage costs based on weight, parcel size, packaging materials and the location it is being posted to. Postage is to be paid along with the final 50% invoice once a commission is completed and you have received your completion email with photos of the completed models. We use international postal services along with the Royal Mail for UK postage. For security and safety, all our parcels are posted, tracked and insured which guarantees your parcel arriving safely and on time. We will not post out parcels for any lesser postal service unless specifically requested by you. Please note – if you request a lesser service, Siege Studios Limited will not be held responsible for lost or damaged parcels.

Payment Disclaimer:

If we do not receive the remainder of the total payable within 14 days of us sending our completion email and images of your commission, Siege Studios Limited reserves the right to keep models to recoup any losses incurred.

Please note that all payment extension periods must be requested in writing and agreed by us. Failure to do so is at your own risk.

Summary:

If you have any questions after reading the above, please feel free to contact us.

Waiting List:

We are a very busy Studio and have the following waiting lists for project types:

- Armies – 4 Month Waiting List**
- Small Projects – 3 Month Waiting List**
- Characters – 1 Month Waiting List**

If your deposit was paid and cleared into our accounts today, your project depending on type would be scheduled to start at the above dates.

Deposits:

On all commissions in the studio, a 50% deposit is required, to secure your work into the studio. **(Banners Excluded – where full deposit is required)**. All commission costs are on top of model costs if we are buying them for you. **All deposits are subject to a 14 day cancellation period, after which deposits are non-refundable.**

By requesting a quote after receiving this email you accept and acknowledge all of the above terms and information.

We hope to hear back from you soon and look forward to quoting your commission.

Thank you once again for your interest in Siege Studios Limited.

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